Installation Instructions

Xtend Voice Logger

[ISDN PRI]

Thank you for purchasing Xtend Voice Logger. For proper installation and optimum performance, please follow the steps given below.

▶ Software Setup

1. Insert CD into CD ROM drive and run the setup "XtendALogger.exe".
2. Welcome Wizard appears as first screen, click *Next.*
3. Read the License Agreement carefully and select *"I accept the agreement"*. Now, click *Next*.
4. Default installation directory is "C:\XtendLogger", click *Next* to proceed.
5. The default program shortcut is Xtend Voice Logger 3.0, click *Next.*
6. Check the given location and click *Install* to begin the installation process.
   (Note: If the Windows Firewall blocked message appears, then click "Allow access" to proceed with the installation.)
7. Click *Finish* to complete the installation process.

☞ *Important: On successful installation, Xtend Web Server icon* 🌐 *is enabled on the notification area of the taskbar.*

▶ Hardware Setup

1. Connect Xtend Voice Logger device using the USB cable to the USB slot on the rear side of the computer. Make sure that it is not connected to the USB slot on the front of computer.[a]
2. The LED on the front-side of device turns red and blinking.
3. Windows shall automatically detect and install the hardware for all operating systems. In case, if the hardware is not successfully installed then manually update the driver through the *Device Manager*. Go to *Device Manager*, the device will be detected under *Other Devices* as *"Xtend Voice Logger Digital Trunk"* with a yellow exclamation sign. Right click and select *"Update driver software"*. Select *"Search automatically for updated driver software"* from the list of options and click *Next* to continue.
4. After completing the installation process, the device will be detected as *"Xtend Voice Logger Digital Trunk"* under *WinUSB/Universal Serial Bus Devices*. The LED turns green and blinking.
5. If selecting the option *"Search automatically for updated driver software"* doesn't work, then select the second option *"Browse my computer for driver software"*. Browse and select the Voice Logger installed folder "XtendLogger", click *Next* to continue.
6. The software for Xtend Voice Logger is installed, click *Finish.* Message appears as *"Your new hardware is installed and ready to use"*.
7. Connect the incoming line from the ISDN PRI to the *"LINE IN"* and the outgoing *"LINE OUT"* to the EPABX system.

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[a]Front USB Connectors may not provide the performance necessary to support such transfers due to non-standard wiring. It is recommended that only rear USB slots be used to connect to Xtend Voice Logger ISDN PRI.

▶ Connection Diagram

Xtend Voice Logger

ISDN PRI Line

EPABX

▶ Device Configuration

1. To configure the device, go to Start → Programs → Xtend Voice Logger. Click *Login* to open the home page of Xtend Voice Logger browser interface.

2. Enter Username as "admin" and Password as "admin", click *Login*.

3. User will be prompted to configure the device, click *OK* to proceed.

4. On the *"Configure Devices"* screen, click *OK* to continue with the default configuration.

5. Live Calls screen appear and the device status LED turns green and stops blinking.

6. Status of all incoming/outgoing calls will be displayed in the Live Calls menu of browser interface. This indicates that the Voice Logger configuration is completed and the device is working correctly.

☞ *Important: The LED on the front-side of device turns green and red blinking when the ISDN PRI/EPABX line is disconnected from the RJ45 port or the ISDN PRI line/EPABX is not working properly.*

Note: Detailed installation and user manuals are available as PDF files in the product CD.

Minimum System Requirements

Operating System (32/64-bit) :	Windows Server 2008/2012/2016/Windows 7/8/8.1/10
Browser :	Internet Explorer 6.0 or above
Processor Speed :	Dual Core or higher
Memory :	2 GB or above
Hard Disk Space :	500 MB for software installation
	1 GB approx. for 175 hrs of recording

Note: The specification mentioned here is for recording a single port and this shall vary with the increase in number of ports.